

FORGOT MY NDUS ACCOUNT ID

1. Go to the NDUS Claim website: helpdesk.ndus.edu/ndusaccount/
2. Click on I Forgot My NDUS Account ID
3. Enter your birth date (mm/dd/yyyy) and EMPLID
4. Click Continue
5. If match is found, User ID will be indicated.

If no match is found, contact the NDUS Help Desk at 1-866-457-6387

or help.desk@nodak.edu

FORGOT MY NDUS ACCOUNT PASSWORD

1. Go to the NDUS Claim website: helpdesk.ndus.edu/ndusaccount/
2. Click on I Forgot My NDUS Account Password
3. Enter User ID
4. Click Next
5. Answer at least 3 of the authentication questions
6. Click Login

You are now able to create a new password following the password guidelines provided