

# Inside Results SSI

Valley City State University (SSI) - Year to Year Report - 5/2010  
 Institutional Summary

Noel-Levitz  
 Student Satisfaction Inventory

Scale	Spring 2010			Spring 2008			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Student Centeredness	6.31	6.00 / 0.87	0.31	6.27	5.81 / 0.90	0.46	0.19 *
▶ Campus Life	5.90	5.64 / 0.88	0.26	5.99	5.58 / 0.88	0.41	0.06
▶ Instructional Effectiveness	6.39	5.88 / 0.83	0.51	6.39	5.70 / 0.90	0.69	0.18 *
▶ Recruitment and Financial Aid	6.26	5.83 / 0.85	0.43	6.31	5.69 / 0.95	0.62	0.14
▶ Campus Support Services	5.98	6.01 / 0.74	-0.03	6.04	5.77 / 0.85	0.27	0.24 ***
▶ Academic Advising	6.48	5.90 / 1.18	0.58	6.38	5.76 / 1.15	0.62	0.14
▶ Registration Effectiveness	6.27	5.97 / 0.84	0.30	6.26	5.76 / 0.90	0.50	0.21 **
▶ Safety and Security	6.20	5.25 / 1.08	0.95	6.26	4.98 / 1.21	1.28	0.27 *
▶ Concern for the Individual	6.28	5.83 / 0.91	0.45	6.24	5.66 / 0.97	0.58	0.17 *
▶ Service Excellence	6.09	5.89 / 0.84	0.20	6.13	5.68 / 0.94	0.45	0.21 **
▶ Responsiveness to Diverse Populations		6.03 / 0.93			5.80 / 1.10		0.23 *
▶ Campus Climate	6.25	5.97 / 0.81	0.28	6.25	5.74 / 0.86	0.51	0.23 **

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Greatest Strengths 2010	Greatest Challenges 2010
74. I am able to meet my education goal at this institution (Campus Item) 33. My academic advisor is knowledgeable about requirements in my major. 6. My academic advisor is approachable. 68. Nearly all of the faculty are knowledgeable in their field. 7. The campus is safe and secure for all students. 2. The campus staff are caring and helpful. 45. Students are made to feel welcome on this campus. 3. Faculty care about me as an individual. 27. The personnel involved in registration are helpful. 65. Faculty are usually available after class and during office hours. 72. On the whole, the campus is well-maintained. 4. Admissions staff are knowledgeable. 51. This institution has a good reputation within the community.	34. I am able to register for classes I need with few conflicts. 8. The content of the courses within my major is valuable. 16. The instruction in my major field is excellent. 55. Major requirements are clear and reasonable. 66. Tuition paid is a worthwhile investment. 58. The quality of instruction I receive in most of my classes is excellent. 17. Adequate financial aid is available for most students. 14. My academic advisor is concerned about my success as an individual. 69. There is a good variety of courses provided on this campus. 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.) 47. Faculty provide timely feedback about student progress in a course. 36. Security staff respond quickly in emergencies. 25. Faculty are fair and unbiased in their treatment of individual students. 53. Faculty take into consideration student differences as they teach a course. 5. Financial aid counselors are helpful. 19. My academic advisor helps me set goals to work toward. 49. There are adequate services to help me decide upon a career.

# Outside Results SSI

## Valley City State University (SSI) vs ND Four-Year Composite - 5/2010 Institutional Summary

Scale	Valley City State University			North Dakota Four-Year Composite 2010			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Student Centeredness	6.31	6.00 / 0.87	0.31	6.11	5.28 / 1.13	0.83	0.72 ***
▶ Campus Life	5.90	5.64 / 0.88	0.26	5.71	5.15 / 1.03	0.56	0.49 ***
▶ Instructional Effectiveness	6.39	5.88 / 0.83	0.51	6.29	5.34 / 1.02	0.95	0.54 ***
▶ Recruitment and Financial Aid	6.26	5.83 / 0.85	0.43	6.11	5.12 / 1.15	0.99	0.71 ***
▶ Campus Support Services	5.98	6.01 / 0.74	-0.03	5.95	5.46 / 0.98	0.49	0.55 ***
▶ Academic Advising	6.48	5.90 / 1.18	0.58	6.33	5.46 / 1.30	0.87	0.44 ***
▶ Registration Effectiveness	6.27	5.97 / 0.84	0.30	6.15	5.30 / 1.08	0.85	0.67 ***
▶ Safety and Security	6.20	5.25 / 1.08	0.95	6.16	4.93 / 1.15	1.23	0.32 ***
▶ Concern for the Individual	6.28	5.83 / 0.91	0.45	6.10	5.18 / 1.12	0.92	0.65 ***
▶ Service Excellence	6.09	5.89 / 0.84	0.20	5.98	5.21 / 1.03	0.77	0.68 ***
▶ Responsiveness to Diverse Populations		6.03 / 0.93			5.33 / 1.30		0.70 ***
▶ Campus Climate	6.25	5.97 / 0.81	0.28	6.08	5.27 / 1.04	0.81	0.70 ***

National Group Means are based on 3991 re

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## Valley City State University (SSI) - 5/2010 Institutional Summary

Scale	Valley City State University			National Four-Year Publics			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Student Centeredness	6.31	6.00 / 0.87	0.31	6.11	5.13 / 1.18	0.98	0.87 ***
▶ Campus Life	5.90	5.64 / 0.88	0.26	5.75	4.91 / 1.08	0.84	0.73 ***
▶ Instructional Effectiveness	6.39	5.88 / 0.83	0.51	6.33	5.28 / 1.05	1.05	0.60 ***
▶ Recruitment and Financial Aid	6.26	5.83 / 0.85	0.43	6.16	4.85 / 1.25	1.31	0.98 ***
▶ Campus Support Services	5.98	6.01 / 0.74	-0.03	6.07	5.32 / 1.03	0.75	0.69 ***
▶ Academic Advising	6.48	5.90 / 1.18	0.58	6.35	5.28 / 1.35	1.07	0.62 ***
▶ Registration Effectiveness	6.27	5.97 / 0.84	0.30	6.21	5.00 / 1.18	1.21	0.97 ***
▶ Safety and Security	6.20	5.25 / 1.08	0.95	6.32	4.54 / 1.30	1.78	0.71 ***
▶ Concern for the Individual	6.28	5.83 / 0.91	0.45	6.13	5.02 / 1.17	1.11	0.81 ***
▶ Service Excellence	6.09	5.89 / 0.84	0.20	6.04	4.96 / 1.10	1.08	0.93 ***
▶ Responsiveness to Diverse Populations		6.03 / 0.93			5.11 / 1.35		0.92 ***
▶ Campus Climate	6.25	5.97 / 0.81	0.28	6.12	5.10 / 1.10	1.02	0.87 ***

National Group Means are based on 84638 record

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# Inside Results PSOL

Greatest Strengths	Greatest Challenges
27. Campus item 1 25. Faculty are responsive to student needs .2. My program advisor is accessible by telephone and e-mail. 16. Appropriate technical assistance is readily available. 10. This institution responds quickly when I request information.	20. The quality of online instruction is excellent. 3. Instructional materials are appropriate for program content. 7. Program requirements are clear and reasonable. 11. Student assignments are clearly defined in the syllabus. 17. Assessment and evaluation procedures are clear and reasonable. 4. Faculty provide timely feedback about student progress. 6. Tuition paid is a worthwhile investment.

# Outside Results PSOL

Valley City State University (PSOL) vs ND PSOL Comparison - 6/2008

**Noel-Levitz**  
Priorities Survey for Online Learner

**Institutional Summary**

Scale	Valley City State University			North Dakota PSOL Composite 2008			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Institutional Perceptions	6.45	6.21 / 0.97	0.24	6.30	5.87 / 1.06	0.43	0.34 **
▶ Academic Services	6.35	6.19 / 0.72	0.16	6.28	5.69 / 1.01	0.59	0.50 ***
▶ Instructional Services	6.49	6.02 / 0.88	0.47	6.33	5.75 / 1.01	0.58	0.27 *
▶ Enrollment Services	6.31	6.11 / 0.96	0.20	6.38	5.89 / 1.16	0.49	0.22
▶ Student Services	6.21	6.16 / 0.72	0.05	6.27	5.72 / 1.08	0.55	0.44 ***

National Group Means are based on 913 records

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Valley City State University (PSOL) - 6/2008

**Noel-Levitz**  
Priorities Survey for Online Learner

**Institutional Summary**

Scale	Valley City State University			National Online Learners			Mean Difference
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
▶ Institutional Perceptions	6.45	6.21 / 0.97	0.24	6.45	5.73 / 1.19	0.72	0.48 ***
▶ Academic Services	6.35	6.19 / 0.72	0.16	6.32	5.66 / 1.05	0.66	0.53 ***
▶ Instructional Services	6.49	6.02 / 0.88	0.47	6.39	5.72 / 1.06	0.67	0.30 *
▶ Enrollment Services	6.31	6.11 / 0.96	0.20	6.48	5.92 / 1.13	0.56	0.19
▶ Student Services	6.21	6.16 / 0.72	0.05	6.31	5.63 / 1.17	0.68	0.53 ***

National Group Means are based on 67701 records

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